

Frequently Asked Questions

What is Sage Cover?

Sage Cover is our umbrella brand for comprehensive software service and assurance.

How does Sage Cover save me money?

Here is an example: A new version of software is released. It cost as much as \$10000 to purchase the new versions. But for only \$1800—the price of 1 year Sage Cover subscription—you would automatically get the latest versions and any additional versions released during the coming year, plus the other benefits of Sage Cover, saving of \$8200 a year, in this case. (This example is based on software with hypothetical RRP of \$10,000, covered by Sage Cover at 18% of the RRP)

Does Sage Cover protect me from price increase?

Yes! When SRP price increases, you are already covered with Sage Cover. One and multi-year subscription terms allow you to choose the degree of price protection that is right for your business—and can help simplify your budgeting.

Does Sage Cover provides me technical support?

Yes! Sage Technical support will be provided to you through your Solutions Provider. Without Sage Cover your Solutions Provider is unable to get support from Sage Technical team on your behalf.

What is the difference between a software update and a software upgrade?

A software update (also known as a Service Pack) enhances selected software features whereas a software upgrade is entirely new and improved versions of your software.

I recently purchased a Sage Software Solution for the first time. Do I need to subscribe separately to Sage Cover?

When you purchase a sage Solution for the first time, it includes one year of Sage Cover. At the end of that year we will invite you to renew your Sage Cover subscription and continue protecting your investment.

Can I view information about my Sage account online?

Yes! You can view your Sage products and services, change your contact information and obtain your serial numbers and activation codes through the customer portal, simply visit:

<http://www.sageasiapac.com/customerportal/>

Save with multi-year discounts!

Purchase a 2 year plan— Save 5%

Purchase a 3 year plan— Save 10%

Purchase a 5 year plan— Save 15%

sagecover

Your Protection in Mind



sage



We know how much you depend on your Sage Solution which is why we have made it easy for you to keep your system in top form with our software assurance plan, Sage Cover. The Sage Cover plan provides software updates, upgrades and information, giving you total investment protection in the long run.

With Sage Cover, you do not need to worry about keeping up to date with the latest version because it will be made available to you automatically. Each new version includes features that help your team maximize their productivity and performance. And best of all, it cost significantly less on an annual basis than sporadically purchasing new software licenses.



Software Assurance Plan
Comprehensive Investment Protection

Benefits Of Sage Cover

Save Money

Just a small percentage of your module SRP compared to buying new licenses of new version at full price. Why pay more for new version when you can have it with Sage Cover for less?

Save Time

You need not manually watch out for new software versions. We, Sage and your Business Partner, will notify you on software updates and will make new versions readily available to you as soon as they are released.

Protect Against Price Increase

When SRP prices increase, you are already covered with Sage Cover. One year and discounted multi-year subscription terms allow you to choose the degree of price protection that is right for your business – and help simplify your budgeting.

Protect your investment

Because you are always running the most up-to-date software, you do not need to worry that your business-critical software may become obsolete.

Maximize productivity

Your software will be insured and protected at all times to ensure its efficiency. Thus increase the productivity of your operation.

Usage guidance

As Sage Cover subscribers you will be able to access SageTutor, a series of instructional videos. It will help you and your team gain maximum performance from your Sage software solution.

Don't miss out the benefits of Sage Cover. Call our Sage Cover Representative now for more information.

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